

Questions? Call (800) 963-4007

# Real Estate Home Warranty

Undetectable Pre-existing Conditions
HVAC Tune-Ups
Re-key Service For Home Buyers
No Age Limits





SPRINKLER LINE & ROOF COVERAGE



1, 2 & 3 YEAR COVERAGE









# **About The Home Service Club**

### What is a Home Warranty?

It is a service contract that covers the repair or replacement of a multitude of your home's systems and appliances that breakdown due to normal wear and tear.



The Home Service Club's "RE-Pro Home Warranty" is a home warranty designed exclusively for residential real estate transactions and can be purchased upon buying or selling a home. Home buyers and home sellers alike can feel safe and worry less knowing they have the security of coverage for the home in case of an unpredicted breakdown of a home system or appliance. Upon a sale/purchase of a home, HSC Home Warranty plans can be purchased in 1, 2, and 3 year terms and are renewable.

### Why The Home Service Club?

Here at The Home Service Club we are not just another drop in the ocean. We are experts. Our commitment to excellence and our expertise ensure that you are in good hands. Not only does our culture place customer service and satisfaction at the forefront of our utmost priorities, but you will enjoy the perks of everything HSC has to offer.

### THE HOME SERVICE CLUB PROVIDES:

- Industry leading award-winning service
- Our own supply chain of most household systems and appliances to ensure all of the equipment is brand new, up to codes and requirements, and fully warranted.
- Our network of over 10,000 top-rated, prescreened, independent service providers nationwide to ensure the best quality of work.
- Access to experts' wisdom and advice on

- maintenance, upgrades, upkeep, efficiency and savings, conversions, and more.
- Ability to submit claims, access your coverage terms, and manage your account online 24 hours a day, 7 days a week, 365 days a year.
- Special access to discounts on and help with many household projects. From cabinetry to flooring, from smoke detectors to brand-name appliances, the benefits for your home are our specialty.





HSC is a nationwide, consumer preferred home warranty provider and a leader and innovator in the home warranty industry. HSC's awardwinning service is designed to fit your needs and budget for your home. Proud recipient of the 2015, 2016, and 2019 Best in Service Awards and the 2018 Editors Choice Award from HomeWarrantyReviews.com, and now offering a unique in the industry Coverage, HSC's comprehensive coverage options and recognized customer service are here to help protect your most valuable investments.



# Homeowners Insurance vs. Home Warranty - How are they different?

#### **HOME INSURANCE**

Homeowners insurance provides protection for your belongings and your home's structure and components should they, by chance, incur damage in a hazardous event such as a flood or a fire.\*

### **HOME WARRANTY**

Your HSC Home Warranty covers your home systems and appliances from the repair or replacement costs in cases of inevitable breakdowns from normal wear and tear. With a home warranty, homeowners can be protected from many of the home's unexpected breakdowns:

- All three of the HSC RE-Pro packages include the home's major, core systems such as your central air conditioning, furnace, or hot water heater.
- All real estate plans can be customized with many additional coverage options that apply to each individual home such as a pool or spa, well pump, roof coverage, and more. All RE-Pro plans can also be purchased in one, two, or three year terms.
- All three of the HSC RE-Pro packages include the home's most common everyday appliances such as your refrigerator, oven, clothes washer and dryer, and more.
- Coming Soon: Utility Line Coverage can be added to any of the real estate plans to extend coverage beyond the walls of your home and help protect against breakdowns of your utility and service lines such as the water, gas, and sewer lines.

<sup>\*</sup> Home insurance policies may vary, please refer to your home's policy for details of coverage.

# Award-winning service











# Why do I need a Home Warranty?

Breakdowns of household systems and appliances are, unlike hazardous natural disasters, common and inevitable. Sometimes they are minor, sometimes they are major, and sometimes when it rains - it pours. Breakdowns carry with them expensive repair and replacement costs along with unpredictable, and often inconvenient, timing. A home warranty is exactly what protects you from the costs and headaches associated with breakdowns and our RE-Pro packages are designed to give you the most protection for your new home.



### **BENEFITS TO HOME BUYERS**

- Protect your investment and your wallet from the high costs of repairs and replacements of your home systems and appliances.
- Reduce the worry and anticipation of possible pre-existing conditions upon moving into your new home, the symptoms of which are often not manifested at the time of inspection.
- Have confidence in a nationwide supply chain of brand name products, a network of local, top-rated, pre-screened professionals, and an industry leader who stands behind it all.
- Eliminate the scramble and frustrations of dealing with system breakdowns by quickly and easily filing a claim and having an industry leader promptly take care of it for you.

### BENEFITS TO HOME SELLERS - FREE LISTING COVERAGE

Sell your home with ease, give your home a competitive advantage. Don't incur extra expenses when home systems and appliances breakdown during the listing period. HSC's Free Listing Coverage helps prevent closing delays. Including a home warranty in the contract is a great incentive to home buyers, instilling confidence and showing good faith to potential buyers.

- Helps sell your home faster, adds value, and instills confidence in the transaction for both buyers and sellers alike.
- Covers unexpected, covered issues that pop-up from a home inspection, keeps you on track to sell your home without breaking the bank.

# What is the "RE-Pro Home Warranty" edition?

# PURCHASE NOW TO TAKE ADVANTAGE OF THE EXCLUSIVE PLANS & PRICING

RE-Pro edition home warranty packages are available only for real estate transactions. These plans can be purchased at closing or within thirty days after closing.\*

### GET MORE FOR LESS

Secure coverage for years ahead by purchasing a two or three year RE-Pro plan and receive a discounted price on additional years.\*\*

# ABILITY TO CUSTOMIZE

You can upgrade or change coverage options on your RE-Pro plans within 65 days from closing, giving you the flexibility you need to select the package you want.

### KEEP YOUR PLAN

While the RE-Pro plans are available exclusively for real estate transactions, you have the flexibility to keep your plan and renew upon expiration of the final year, provided there is

no lapse in coverage.

# How do I use my Home Warranty?

The Home Service Club makes it easy for you to use the service you need at the time you need it. Discovered a covered breakdown in your home? Simply follow these easy steps and let us handle the rest.

### 1. MAKE A CLAIM



Once you have verified that the item is covered by your HSC Home Warranty plan, you can place a service request by visiting hscwarranty. com at any time (24 hours a day, 7 days a week) or calling our toll-free customer service line at 800.601.1009.

### 2. SCHEDULE A SERVICE CALL



Our dedicated Service Response
Team will dispatch a professional
service provider who will contact
you via telephone to schedule a
convenient time during normal
business hours for an appointment.
The service provider's contact
information is always available for
you as well The technician will visit
your home to diagnose the covered
system or appliance.

### 3. DON'T WORRY



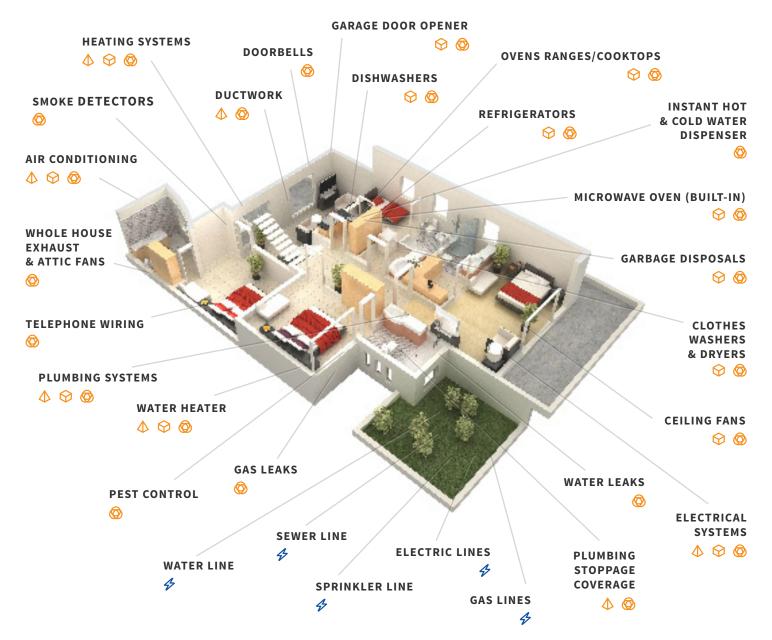
A qualified technician will determine the failure of the system or appliance. You pay the service provider your deductible (this is a set amount, also called the Trade Service Call Fee, that is paid per service trade such as plumbing, heating and cooling, electrical, etc) towards the service call. If the repair or replacement is covered under your Home Warranty Plan then we will take care of the rest!

<sup>\*</sup> Regular, non RE-Pro home warranty plans are available 365 days a year for all homeowners regardless of when the home was purchased. \*\* Not available on regular home warranty plans. ¹ While many repairs or replacements can be performed on the spot, some may require a second visit (i.e. for obtaining parts or equipment). There may be additional costs associated with some repairs or replacements.

# What does The Home Service Club cover?

There are three HSC Home Warranty Plans and many additional options available during a real estate transaction. You can select and customize the coverage to best fit your needs and your budget.





# HSC Home Warranty packages for Real Estate transactions

The Home Service Club offers three RE-Pro Home Warranty plans available only for real estate transactions. All RE-Pro plans can be purchased in one, two, or three year terms and can be customized with many different additional coverage options to ensure you get the most bang for your buck.



RE-PRO BASIC Covers the main, core systems of the home that are the most expensive to repair and replace and cause the most inconvenience when they unpredictably break down (no hot water, no heating or air conditioning, etc) which homeowners worry about the most.



RE-PRO STANDARD A popular real estate package with a wide range of coverage that includes most of the items in the RE-Pro Basic plan as well as the household appliances and other common home systems (such as garage door openers and garbage disposals).



COMPREHENSIVE

One of the industry's most inclusive and our most popular packages. It covers all of the items in the RE-Pro Basic and RE-Pro Standard plans, as well as many additional items (such as pest control, sprinkler lines, doorbells, and more) for a truly comprehensive protection option.

### RELIABLE COVERAGE FOR NEW HOME BUYERS

The same coverage terms and award winning service apply to all three RE-Pro packages.

Unlike many other home warranty companies, there is no fine print or differences in conditions of coverage across all of our plans.

ALL THREE RE-PRO PLANS CAN BE PURCHASED IN ONE, TWO OR THREE YEAR TERMS AND INCLUDE COVERAGE FOR:

- Undetectable pre-existing conditions
- Lack of routine care & maintenance
- Misuse
- Rust and/or corrosion

- Failure due to improper installations
- Refrigerant reclaim, recapture & disposal
- Permit fees
- Code violation fees

### **OPTIONAL COVERAGE ADD-ONS**



Optional coverage may be added to any selected RE-Pro plan based on your custom needs. Optional coverage is available for:

- Outside the home Utility Lines (water, sewage, gas, electric, irrigation, and more)
- Pool/spa equipment and heaters
- Septic, well pumps, and water softeners
- Roof coverage
- Jetted bathtubs
- Additional home appliances and systems

# What is the Utility Line Coverage?

This is a new addition to our RE-Pro Home Warranty Plans that expands the coverage beyond the walls of your home. While a traditional home warranty is designed to cover the systems and appliances within your home, some of the most unpredictable and costly breakdowns can happen outside the home. Water or sewer line breakdowns, for example, can result in high water bills, back up of sewage into your home, and can be difficult to diagnose and expensive to fix. Such breakdowns often require a specialized service provider with the right equipment and the knowhow to get the job done right. Access to utility



or home service lines can be limited and often requires digging into a yard or under the home. With The Home Service Club's Utility & Home Service Line Coverage you can now be protected from some of the costliest and difficult repairs. This coverage can be added on to any of the three available RE-Pro plans for a small fee and covers the following systems:

### **INCLUDED IN UTILITY LINE PACKAGE**



- Outside Water Line Coverage
- Outside Gas Line Coverage
- Outside Power / Electric Line
- Outside Sewer Line Coverage
- Grinder Pump System
- Sprinkler System / Home Irrigation System Line Coverage

# What do Home Warranty benefits for my biggest investment look like?

When you consider the costs of various household system repairs and replacements, the difference of having a protection plan with HSC becomes clear.



While repair and replacement costs may vary based on your geographic location, the U.S. average costs shown here are a good indicator of what kind of unpredictable expenses may occur. These are some of the more common items found in your home but don't worry, these costs are averages without the protection of a home warranty.

#### **AVERAGE REPAIR & REPLACEMENT COSTS** Average Repair and Replacement Costs of Common Household Items in the U.S. without a Home Warranty: REPLACEMENT Central Air Conditioning \$437 \$4,233 **INEVITABLE Heating System** \$482 \$3,029 & COSTLY Hot Water Heater \$235 \$987 **BREAKDOWNS Toilet** \$98 \$305 Faucet/Shower \$169 \$325 \$1151 Refrigerator \$412 TOP RATED Dishwasher \$148 \$440 **TECHNICIANS** Microwave, Built-in \$235 \$339 \$779 Oven/Range/Cooktop \$195 Clothes Washer \$544 \$282 **INDUSTRY LEADING** Clothes Dryer \$519 \$194 **SERVICE** \$236 Garbage Disposal \$85 **Electrical Systems** \$235 \$609 Ceiling Fan \$75 \$182 YOUR BUDGET \$498 **Garage Door Opener** \$166 **AND INVESTMENT** Pool Pump \$267 \$611 **ARE PROTECTED** Ductwork \$243 \$1,021 WITH HSC \$424 \$3,262 Well Pump Outside Water/Sewer Line \$1,821 N/A

Average repair and replacement costs are before any deductibles and/or rebates and are based on actual jobs done for our customers in 2015-2017. Repairs for systems and appliances may vary, please check your selected plan and terms and conditions for specifics of coverage and limitations.

# My HSC account

Managing and using your Home Service Club Home Warranty Account has never been easier.

#### ALREADY REGISTERED FOR YOU

Don't worry about how to register online. Upon purchasing a plan, an online user account is auto-registered for you and an e-mail is provided with your user name and a temporary password. All you have to do is click on the link, change the password to your preferred one, and you're all set.

### **MOBILE-FRIENDLY**

Access your account from your mobile device, anywhere. User friendly interface makes navigating your account a breeze.

# **INTERFACE**



Make a claim 24 hours a day, 7 days a week, in just a few easy steps.

### 24/7 ACCESS

Manage your account, change preferences, check your coverage, and download your agreement anytime.



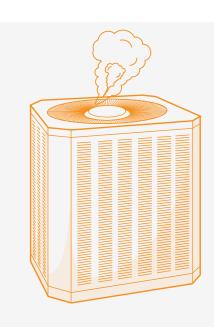
Homeownership made easy by The Home Service Club. We have selected the highest performing service professionals to provide these additional perks, at no extra cost to your plan. Our popular Re-key Service and HVAC Tune-ups make your life easier.

#### Re-key

There are many good reasons to rekey your home. Re-keying a new home should be one of the first things that a homeowner does when moving in. Too many people purchase a new home and neglect to replace old locks. The Home Service Club has your back. At the price of the same service fee on your plan, The Home Service Club will send a service professional to your home to re-key up to 6 key holes for exterior hinged doors. In addition, you will be provided with four identical keys.

#### **HVAC Tune-ups**

Your HVAC system toils laboriously to maintain a healthy and comfortable home for you and your family. Maintaining your HVAC is the highest contributing factor to its efficiency and longevity. Cleaning and maintaining your home's cooling system will save you long term and ensure outlasting performance. The Home Service Club aims to make homeownership easy. We offer a special rate for pre-season HVAC tune ups.



# Side-by-Side at a glance

# Industry's most comprehensive packages & award-winning service:

PARTS OF COVERAGE	BASIC COVERAGE	STANDARD COVERAGE	COMPREHENSIVE COVERAGE
SYSTEMS			
Air Conditioning Systems	<b>\Delta</b>	$\Diamond$	
Heating Systems	<b>\( \Delta \)</b>	$\Theta$	
Electrical Systems	<b>\Delta</b>	$\Theta$	
Water Heater	<b>\( \Delta \)</b>	$\Theta$	
Plumbing Systems	Φ	$\Diamond$	
Garage Door Opener		$\Theta$	
Ceiling Fans		$\Diamond$	
Central Vacuum(s)		$\Diamond$	
Garbage Disposal		$\Theta$	
Plumbing Stoppage Coverage	Φ		
Ductwork	Φ		
Sprinkler System / Home Irrigation System Line Coverage			
Water Leaks			<b>©</b>
Gas Leaks			<b>©</b>
Pest Control			
Whirlpool Motor & Pump Assemblies			
Alarm Wiring			
Telephone Wiring			
Smoke Detectors			
Whole House, Exhaust & Attic Fans			
Sump Pump			
Doorbells			
Recirculating Hot Water Pump			
Instant Hot and Cold Water Dispenser			

PARTS OF COVERAGE	BASIC COVERAGE	STANDARD COVERAGE	COMPREHENSIVE COVERAGE
APPLIANCES			
Refrigerators		$\Diamond$	
Ovens Ranges Cooktops		$\Diamond$	
Dishwasher		$\Diamond$	
Clothes Washer		$\Diamond$	
Clothes Dryer		$\Diamond$	
Freestanding Icemakers		$\Diamond$	
Microwave Oven Built-In		$\Diamond$	
Trash Compactor		$\Diamond$	
Food Centers Built-in		$\Diamond$	
INCLUDED IN ALL PLANS			
Unknown & Undetectable Pre-Existing Conditions	Φ	$\Diamond$	<b>©</b>
Misuse	<b>\Delta</b>	$\Diamond$	
Rust & Corrosion	<b>\Delta</b>	$\Diamond$	
Lack of Routine Care and Maintenance	Φ	$\Diamond$	
Improper Installation	<b>\Delta</b>	$\Diamond$	
Refrigerant Recapture Reclaim & Disposal	Φ	$\Diamond$	
Code Violation Fees	<b>\Delta</b>	$\Diamond$	
Permit Fees	$\triangle$	$\Diamond$	

### OPTIONAL COVERAGE - AVAILABLE WITH ANY PLAN

- Roof Coverage
- Pool/Spa
- Spa and Spa Heater
- Jetted Bathtub
- Well Pump
- Sprinkler System / Home Irrigation System Line Coverage
- Refrigerators Built-In Units
   With Dual Compressors
- Freestanding additional Refrigerator
- Freestanding Freezer
- Water Softener
- Sewage Ejector Pump
- Utility & Home Service Line Coverage Package
  - Outside Water Line Coverage
  - Outside Power / Electric Line
  - Outside Sewer Line Coverage
  - Outside Gas Line Coverage
  - Grinder Pump System
  - Sprinkler System / Home
     Irrigation System Line Coverage

Please be sure to refer to your HSC Home Warranty Contract Summary Page and Terms & Conditions for coverage specifics and limitations. Your agreement is always available online in your account and a Sample Agreement can be found by visiting hschome.com



### Re-Pro Real Estate Edition

**ALABAMA APPLICATION & PRICING** 

TRADE SERVICE CALL FEE \$95

Complete your enrollment form			CONTRACT #:	Provided when HSC rec	eives your applica		
Property Address to be Covered				REAL ESTATE COMPANY INFORMATION			
				Initiating Real Estate Associate:  Buyer ☐ Seller ☐	Other Real Estate Associate:  Buyer ☐ Seller ☐		
City	ty State ZIP Code		P Code	Real Estate Company	Real Estate Company		
SELLER INFORMATION			Main Office Phone Number	Main Office Phone	Main Office Phone Number		
First Name Last Name			Agent Name	Agent Name			
Phone Number Email Address			Agent Email	Agent Email			
BUYER INFORMATION			CLOSING COMPANY INFORMATION				
First Name Last Name			Closing Company Name	Phone Number			
hone Number Email Address			Estimated Closing Date	Closing Number			
2 Select your coverage			Closing Representative Name	Email Address			
FREE LISTING COVERAGIOVERS EVERYTHING IN STANDARD COURS EVERYTHING IN STANDARD COURS HOME WARRANTY	E: COVERAGE EXCEPT (	OPTIONAL LISTING	☐ FREE S COVERAGE	OPTIONAL LISTINGS COVE COVERS AIR CONDITIONING SYSTEMS, HE OPTIONAL COVERAGE		□ \$50.00	
ME-1 KO		R TWO YEAR T	THREE YEAR  ☐ \$1,380.00	Roof Coverage		\$215.00	
				Pool and/or Spa Equipment		\$215.00	
	\$320.00	\$920.00 \$1,380.00	Additional Refrigerator		□ \$60.00		
				Jetted Bathtubs		\$215.00	
RE-PRO ONE YEAR  STANDARD  STANDARD	_	TWO YEAR THREE YEAR	Spa and Spa Heater		\$215.00		
	\$1,250.00 \$1,725.00	Sewage Ejector Pump		□ \$65.00			
_				Water Softener		\$215.00	
RE-PRO ONE YE.	ONE YEAR		THREE YEAR ☐ \$1,935.00	Well Pump		□ \$145.00	
COMPREHENSIVE	\$645.00			Sprinkler System / Home Irrigation System Line		□ \$95.00	
NOTE II II II II II II II			6 11	UTILITY & HOME SERVICE LINE	\$275.00		
note: unless otherwise noted, ifeet or duplex triplex or fourple				ler 5,000 sq. feet. To obtain quotes for 4007.	Single Family Homes ove	er 5,000 sq.	
3 Total & Sign				SEND US YOUR ENROI	LLMENT APPLIC	CATION	
Buyer Home Warranty	Home Warranty \$		Mail	Place Orders On	line:		
Optional Coverage Total \$			The Home Service Club	hschome.com/re Fax: (800) 690-4112			
Optional Listing Covera			305 Broadway 9th Floor				
Sales Tax	0	\$		New York, NY 10007			
Grand Total		\$		QUESTIONS? WE ARE ALWAYS GIVE US A CALL (800) 963-40	TIONS? WE ARE ALWAYS HERE TO HELP, US A CALL (800) 963-4007		
				y of the HSC Home Warranty Agreeme tions regarding such coverage.	ent and understand the	key terms,	
☐ I DECLINE In waiving this co or failure of major systems a				real estate company, broker and/or a by HSC.	gents liable for the repa	ir or replacemer	

# No Worries. Just Service.





QUESTIONS? GIVE US A CALL **800.963.4007** 

WWW.HSCWARRANTY.COM
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